

Frequently Asked Questions

EagleRIP3.0

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Installation

Q: If I prepare to install EagleRIP, which user account should be used when I log on Windows 2003 or Windows 2000?

A: The administrator account. Otherwise, EagleRIP can not be installed to your Windows system.

Q: If I want to use EagleRIP, which account should be chosen when I log on Windows 2003 or Windows 2000?

A: The administrator account. Otherwise, EagleRIP does not work.

Q: If the preview bitmap in EagleRIP is illegible, what should I do?

A: Please set the color palette of your EagleRIP host screen to 65536(16-Bit) colors or above.

Q: Can EagleRIP run on Windows Server 2003 R2?

A: Yes.

Q: Can you send me the key.txt file for Eagle Rip v3.0 so that I can convert the Timer Dongle to permanent Dongle?

A: Yes, you need a key file from Founder, then Copy the key.txt without any modification into \%Eaglerip 3.0%\Bin, then restart EagleRIP.

Q: How to install an EagleRIP3.0 time dongle version?

A: You just use the EagleRIP3.0 time dongle version CD to install it. Time dongle version installation program is different to permanent dongle version. And then plug in your EagleRIP3.0 time dongle on the computer.

Q: Do I need a serial number for EagleRIP3.0 installation?

A: You do not need a serial number if your dongle is a permanent dongle or a time dongle without expiry.

Input

Q: I'd like to print documents directly from Macintosh layout applications into EagleRIP via network, how to setup my EagleRIP host?

A: Services for Macintosh and AppleTalk protocol should be installed into the Windows.

Q: Can I print directly from more than one MAC at same time?

A: No, you should print directly from more than one MAC respectively.

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Q: Will PC Maclan or any other utility or method allow for printing directly from Mac OS9 to an EagleRIP 3.0 installed in Windows XP?

A: Yes, but Since Windows XP does not have apple talk protocol, so you can not print directly from MAC by sharing template, you can make a NT pipe printer, then share this printer for MAC OS.

Q: Can we just rip the excel file directly?

A: EagleRIP cannot interpret Excel file directly.

Q: When I copy the PS file without extension into hot folder, can the PS file be submitted to queue?

A: Yes. PS, PDF, EPS and TIFF files can be submitted to queue without extension.

Fonts

Q: What is the Founder(R) Downloader?

A: Founder(R) Downloader could be used as a tool to download the PostScript fonts from Macintosh to EagleRIP through the Ethernet. You can download this tool from Founder website.

Q: When Founder(R) Downloader is downloading PostScript fonts into EagleRIP, could I submit another PostScript job into EagleRIP exactly at the same time?

A: No, you couldn't. Otherwise, the process of downloading PostScript fonts will be canceled.

Screen

Q: We want to use the Founder FM screen with resolution 3000, but we do not know the number for the cell size.

A: Usually the cell size is up to the press requirement; you can just set it for 20um for most cases.

Q: Can I output an accurate custom screen angle and frequency?

A: Accurate custom screen angle and frequency was not supported in normal EagleRIP3.0. However, it is possible to tell us your detailed request and get a special version to do that, and it should be tested by user.

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Color

Q: I would like to send composite jobs and have the EagleRIP image the spot colors separately, how can I do that?

A: We suggest you to enable spot color only in CMYK mode, that means we do not suggest to enable spot color in Gray mode, we checked EagleRip3.0 here, sometimes in Gray mode, if you enable spot color, the rip result is not correct.

Q: When I press the 'test' button in calibration dialog, it will output 20 plates, how can I only get 5 plates?

A: You should select 'Ignore Blank Separation' on RIP Template.

Ripping

Q: Which image format should I save as in PhotoShop to print successfully in EagleRIP?

A: In layout applications we recommend using TIFF, EPS (without JPEG) and DCS file formats. We also recommend using CMYK, GRAY, BITMAP and Duotone image modes.

If you use other image formats and modes, you may have problems, for example, when you place an RGB image or CMYK EPS with JPEG encoding in QuarkXpress and print it in "Separations" mode, there may be no image in the Cyan, Magenta and Yellow plates.

Q: I outputted Microsoft Word files using EagleRIP, and I got a black and white image instead of the original color image?

A: For Word color files, please choose a color PostScript printer driver to generate PS files, otherwise the color image or color graphics may be only on the Black plate; or install Adobe PS driver and choose the PPD file created by EagleRIP. You can download the driver from Adobe website.

Output

Q: What kind of compress format for 1-bit-tif can be supported in EagleRIP?

A: 1-bit-tif with No, LZW, PACKBITS and G4 formats can be supported in EagleRIP.

Q: What kind of compress format for 8-bit-tif can be supported by EagleRIP?

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A: 8-bit-tif with No, LZW and PACKBITS compress formats can be supported by EagleRIP.

Q: Can I connect more than one recorder with a RIP?

A: No, EagleRIP does not support to connect more than one device.

Q: How should we make installation for Fuji 9600P CTP machine?

A: 1, you must power on CTP first, after CTP ready, power on your PC. 2, after your PC power on, it will inform you that found new hardware, point to Vx9600CTP.inf to install. You can find this file on our website, "Windows 2000 Adapter Installation" of "Fujifilm/SCSI(Differential / Wide)". 3, update your AHA Adaptec driver by the file and instruction on our website, "Adaptec AHA-2944uw Win2000Driver "of "Fujifilm/SCSI(Differential / Wide)". 4, Start EagleRip3.0, ignore the error reported, make a default template for Vx9600CTP, press ok to save the template, and then restart EagleRip. 5, now you can go to EagleRip and open the template you made just now and change the settings to make it work.

Q: I cannot find out Cron Imagesetter CF3004 on device list, can I connect this Imagesetter?

A: Please select Cron CF2404 or ACF3604 to connect CF3004.

Others

Q: When we are previewing a ripped file how do we rotate the image on the monitor?

A: Rotation is not a feature of version 3.0. It is available in 4.0.

Q: How do I use the custom mark with separate and composite PS?

A: If you output separate PS file, you can add custom mark which is Gray Mode, but custom mark which is Color Mode can not be supported. If you output composite PS file, the custom mark which is Gray Mode will only be added on K plate; the custom mark which is Color Mode can be added on every plate, but custom mark can not be added on spot color plate.

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